

The Pier House B&B

Terms and Conditions

When booking your contract shall be made with Craobh Haven Watersports Ltd. Registered Address: Watersports Park, Eilean Buidhe, Craobh Haven by Lochgilphead, PA318UA.

- 50% Deposit required at time of booking, the remainder of the payment must be made on your arrival at the property.
- On receiving a deposit we assume that you have read and agreed to the T&C.
- Method of payment can be card or bank transfer.
- Pricing is per person.
- Children (1-12) may stay in a room, with a parent, at an additional price.
- All prices include VAT.
- The price includes breakfast, breakfast is served between 8am and 10am and must be pre ordered at the time of arrival.
- Tea and coffee will be available in the property's main reception room.
- Rooms are available from 1600 on day of arrival and must be vacated by 11am on day of departure, please contact us if your arrival is later than 7pm.
- Cancellation within seven days of arrival will forfeit the 50% deposit.
- Cancellation before the 7 days will result in full refund.
- In the case of loss, damage or extra cleaning, a fee will be charged against your booking guarantee card.
- We reserve the right to cancel the booking at any point and give a full refund.
- Craobh Haven Watersports can not be responsible for any loss or damage you may suffer arising out of events beyond its control (including, without limitation, fire, electrical failure, strikes, industrial action, bad weather) nor for any curtailment, cancellation or change to accommodation as a result of such events.
- All rooms are non-smoking.